

Tourism, Travel & Events

Diocese of Lismore Catholic Schools Limited 45649

This qualification provides a pathway to work in many tourism industry sectors and for a diversity of employers including tour operators, inbound tour operators, visitor information centres, attractions, cultural and heritage sites and any small tourism business.

This qualification allows for multi-skilling and for specialisation in office-based roles involving the planning and coordination of tourism services, or roles in the field where products are delivered.

ASSESSMENT

Assessment strategies include:

- Observation
- Written tasks
- Integrated practical tasks
- Competency tests
- Workplace Learning Journal

FURTHER STUDY

After completion of the Certificate III in Tourism SIT30116 students could progress to a Certificate IV or higher level qualification within the Travel and Tourism industry.

ANTICIPATED COURSE COSTS

There may be excursions and activities planned to supplement and enhance coursework. Students are expected to participate in these events and pay the associated costs, which are always kept to a minimum.

CAREER PATHWAYS

Possible job titles include:

- adventure tourism guide
- attendant or senior ride operator in an attraction or theme park
- booking agent
- cellar door salesperson and guide in a winery
- customer service agent
- guide and salesperson in an Indigenous cultural centre
- inbound tour coordinator
- marine tourism guide or dive tour operator
- museum attendant
- operations consultant for a tour operator
- reservations sales agent
- sales consultant
- visitor information officer
- event planner

PERSONAL REQUIREMENTS

- confidence
- creativity, imagination and innovation
- an eye for detail
- the ability to work to deadlines
- people and communication skills
- good organisational skills



To find out more scan the QR code or visit [newmancollege.live/courses/tourism/](https://www.newmancollege.edu.au/live/courses/tourism/)

Certificate III in Tourism - SIT30116

Recognition	Nationally recognised AQF Training Qualification
Course Hours	240 hours
Course Type	Board Developed *
Duration	2 years
Unit Value	2 Unit Preliminary & 2 Unit HSC
Workplacement	Mandatory
School-based Traineeship possible	Opportunity to complete a School- based Traineeship within the Tourism industry and gain credit towards the HSC

Topics Studied Include...

- Provide first aid
- Participate in environmentally sustainable work practices
- Source and use information on the tourism and travel industry
- Source and use information on the events industry
- Provide service to customers
- Provide Visitor Information
- Access and interpret product information
- Operate online information systems
- Sell tourism products and services
- Prepare quotations
- Work effectively with others
- Show social and cultural sensitivity
- Provide advise of Australian destinations
- Provide advice on international destinations
- Participate in safe work practices

