

# TOURISM, TRAVEL & EVENTS

SIT30122 - Certificate III in Tourism



RTO 45649

This qualification reflects the role of individuals who use a range of well-developed tourism service, sales or operational skills and sound knowledge of industry operations to coordinate tourism services. Using discretion and judgement, they work with some independence and under limited supervision using plans, policies and procedures to guide work activities. Providing a pathway to work in many tourism industry sectors and for a diversity of employers including tour operators, inbound tour operators, visitor information centres, attractions, cultural and heritage sites, and any small tourism business.

Hours	240 hours	Training Package	SIT
Type	VET Board Developed Course	Work Placement	Mandatory 70 hours
Unit Value	2 units Preliminary and 2 units HSC	SBAT	Opportunity to complete a School Based Traineeship and gain credit towards the HSC
Specialisation	No	Recognition	National AQF and HSC Qualification
HSC Exam	Yes	ATAR	Yes

## ASSESSMENT

This course is competency based and the student's performance is assessed against prescribed industry standards. Assessment methods may include:

- Observation
- Student demonstration
- Questioning
- Written tasks
- Tests

## JOB ROLES IN THE TOURISM INDUSTRY

- Conference and event organisers plan and design all kinds of events, from exhibitions and business conferences to weddings and celebratory functions.
- Working for hotels, function centres, catering businesses and increasingly for wineries.
- Responsible for every detail of a function, conference or other event, from finding and booking the venue and getting quotes for appropriate external services, to organising the order and presentation of the formal proceedings, to the small details like decorations and ensuring all participant's dietary needs are catered



## PERSONAL REQUIREMENTS

Conference and event organisers need:

- Confidence
- Creativity, imaginative and innovative
- An eye for detail
- The ability to work to deadlines
- People and communication skills
- Good organisational skills

## RELATED OCCUPATIONS

- Adventure Tourism Guide
- Attendant or Senior Ride Operator in an attraction or theme park
- Booking Agent
- Cellar Door Salesperson and Guide in a winery
- Customer Service Agent
- Guide and Salesperson in an Indigenous Cultural Centre
- Inbound Tour Coordinator
- Marine Tourism Guide or Dive Tour Operator
- Museum Attendant
- Operations Consultant for a Tour Operator
- Reservations Sales Agent

## FURTHER STUDY

- Diploma or Advanced Diploma of Event Management
- Bachelor of Event Management
- Bachelor of Business (Event Management)