



Tourism, Travel & Events

Diocese of Lismore Catholic Schools Limited 45649

This qualification provides a pathway to work in many tourism industry sectors and for a diversity of employers including tour operators, inbound tour operators, visitor information centres, attractions, cultural and heritage sites and any small tourism business.

This qualification allows for multi-skilling and for specialisation in office-based roles involving the planning and coordination of tourism services, or roles in the field where products are delivered.

ASSESSMENT

Assessment strategies include:

- Observation
- Written tasks
- Integrated practical tasks
- Competency tests
- Workplace Learning Journal

FURTHER STUDY

After completion of the Certificate III in Tourism SIT30122 students could progress to a Certificate IV or higher level qualification within the Travel and Tourism Industry.

CAREER PATHWAYS

- Adventure tourism guide
- Attendant or senior ride operator in an attraction or theme park
- Booking agent
- Cellar door salesperson and guide in a winery
- Customer service agent
- Guide and salesperson in an Indigenous cultural centre
- Inbound tour coordinator
- Marine tourism guide or dive tour operator
- Museum attendant
- Operations consultant for a tour operator
- Reservations sales agent
- Sales consultant
- Visitor information officer
- Event planner

PERSONAL REQUIREMENTS

- Confidence
- Creativity, imagination and innovation
- An eye for detail
- The ability to work to deadlines
- People and communication skills
- Good organisational skills



To find out more scan the QR code to visit [newmancollege.live/courses/tourism](https://www.newmancollege.live/courses/tourism)



For information on subject-specific costs scan the QR code to visit [newman.nsw.edu.au/fees-explained](https://www.newman.nsw.edu.au/fees-explained)

Certificate III in Tourism - SIT30122

Recognition	Nationally recognised AQF Training Qualification
Course Hours	240 hours
Course Type	Board Developed *
Duration	2 years
Unit Value	2 unit Preliminary & 2 unit HSC
Workplacement	Mandatory
School-based Traineeship possible	Opportunity to complete a School-based Traineeship within the Tourism Industry and gain credit towards the HSC
Year 12	120 hrs Extension will be offered to students wanting a career in this industry.

Topics Studied Include...

- Provide first aid
- Participate in sustainable work practices
- Source and use information on the tourism and travel industry
- Create electronic presentations
- Access and interpret product information
- Sell tourism products and services
- Provide service to customers
- Provide visitor Information
- Show social and cultural sensitivity
- Work effectively with others
- Prepare customer quotations
- Research using the internet
- Provide advice of Australian destinations
- Provide advice on international destinations
- Participate in safe work practices